

Question	Answer
What is the DuitNow ID Registration Reward Campaign ?	The DuitNow ID Registration Reward Campaign is organised by GX Bank Berhad and will run from 8 January 2024 to 5 November 2024 , or such other dates as may be determined by GXBank from time to time with prior notice to you.
	You will receive RM8 cashback reward when you: - Link your DuitNow ID to your GX Account (with existing DuitNow ID) - Register for a DuitNow ID and link your DuitNow ID to your GX Account (without existing DuitNow ID)
Am I eligible for the DuitNow ID Registration Reward Campaign ?	All GXBank customers with an active GX Account are eligible for this reward.
	Each customer can open a maximum of one (1) GX Account.
	Note: Customers who participated in the GX Rewards Experience Campaign and successfully claimed the one-off RM8 cashback under "Reward Category 2" between 6 November 2023 and 7 January 2024 shall not be eligible for this Campaign Reward.
How can I earn the cashback reward for registering my DuitNow ID to my GX Account?	To earn the cashback reward, simply register or switch your Duitnow ID (Mobile Number/ MyKad) to your GX Account.
	Once you have successfully registered your Duitnow ID, you will receive RM8 cashback credited to your GX Account within the same day or one day from the date of your registration.
	You can refer to your account transaction history to check the reward issuance.
Is there a limit to the number of rewards I can receive?	The cashback reward is a one-time reward, limited to one reward per customer.
When will the cashback be credited to my account?	The RM8 cashback will be credited to your account instantly!
	You can refer to your account transaction history to track the issuance of the reward.
Where can I find the full terms and conditions for the DuitNow ID Registration programme?	You can find the full terms and conditions at https://www.gxbank.my/campaign-tnc.
	It contains detailed information regarding the campaign period, eligibility criteria, qualifying transactions, reward structure, reward issuance,



	and any additional terms specific to the programme. Please review the document for complete details and guidelines on participating in these reward campaigns.
If I have any queries with the Campaign, who can I speak to?	You may contact our support team via In-App Chat, +603 7498 3188, or at ask@gxbank.my !